

ARKANSAS FY 2016 LIHEAP

PERFORMANCE MEASURES EXECUTIVE SUMMARY

In FY 2016, Arkansas furnished LIHEAP bill payment assistance to 63,797 households. They collected energy burden data for 35,738 households (56%)

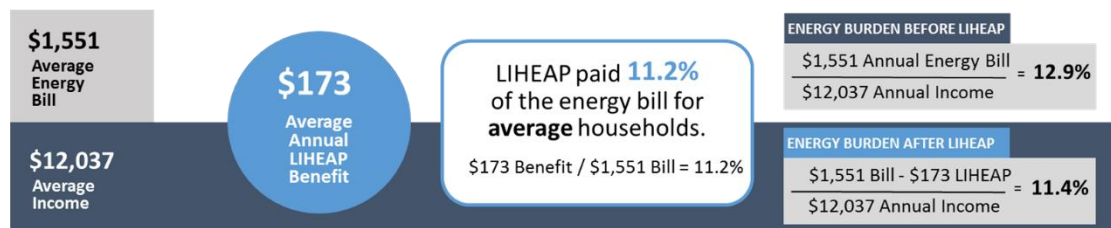
Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Arkansas, the total LIHEAP benefit received by high burden households in FY 2016 was about **\$33 (19%) more** than the total LIHEAP benefit received by the average recipient household.

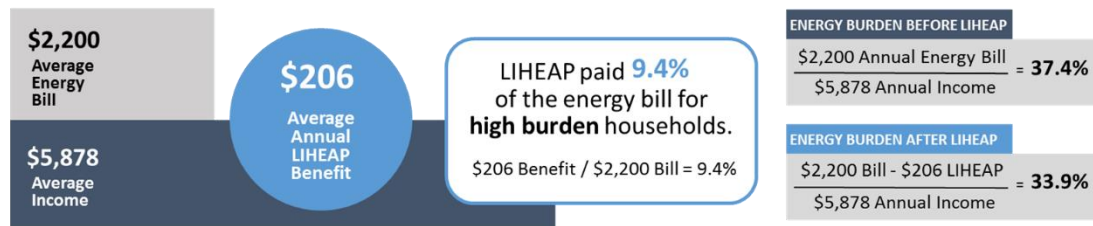
Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2016, LIHEAP paid **11.2%** of the energy bill for average households in Arkansas, while LIHEAP paid **9.4%** of the energy bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (99%)
3878 Occurrences

Restoration (1%)
36 Occurrences

As a Result of Equipment Repair or Replacement

Arkansas did not report preventions or restorations as a result of equipment repair or replacement.

- In FY 2016, LIHEAP benefits in Arkansas **prevented the loss of service 3,878 times**, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2016, LIHEAP benefits **restored home energy service 36 times** for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood.

* High burden recipient households represent 25% of all recipient households with 12 months of bill data, based on having the highest energy burden. The attached State Snapshot provides detailed income, energy cost, and burden statistics across all fuel types.